



## STRATEGIES TO DEAL WITH THE IMPACT OF COVID-19 ON INTERNATIONAL TRADE



Fuente: E15 Initiative / www.e15initiative.org

## **About Paz Horowitz**

Founded in 1991 by Jorge Paz Durini and Bruce Horowitz Rossen, Paz Horowitz has provided legal advice to national companies, multinationals, businesses and NGOs.

- Nominated by the Inter-American Development Bank for the "International Star for Leadership in Quality 2017" award in Paris.
- Recognized by the most important international legal directories (Chambers & Partners, The Legal 500, Latin Lawyer, Leaders League, IFLR, among others.) Recommended in Ecuador by The Latin America Corporate Association (LACCA), on Compliance and Anticorruption issues.
- Invited by the World Intellectual Property Organization (WIPO) to participate in the Inventor Assistance Program.



The firm is committed to excellence and ethics in the legal services it offers.





## **About International Economics**

International Economics Consulting Ltd. is a management consultancy company based in Mauritius, specialised in providing advisory services to a range of both public organisations and private companies in the areas of international trade and investment, data analytics, market intelligence, and creating value through global production networks.

The firm is composed of a multidisciplinary team of economists, legal advisors, public affairs specialists and data scientists, speaking 16 languages, with antennas in Belgium, the UK, India and Vietnam.



#### Projects Implemented in 2013 - 2020

International Economics employs state of the art quantitative analysis and economic modelling, as well as legal, regulatory and policy assessments.

Based on our expertise, International Economics, has created its own tool, Trade Insights, in partnership with Microsoft, with multiple dashboards providing information on trade and investment performance.





### Agenda

- 1. Introduction to global and domestic Covid19-triggered issues
- 2. Distortions caused by Covid19 on supply chains & trade
- 3. Analysis of export markets
- 4. Government reactions matter to soften the impact
- 5. What should businesses do?
- 6. Q&A





#### 1. Introduction to global and domestic Covid19-triggered issues

Photo credit: Vecteezy.com



Roberto Azevêdo notes a sharp contraction in trade and urges that global solutions be found to the crisis caused by COVID-19.

"The COVID-19 pandemic represents an unprecedented disruption to the global economy and world trade, as production and consumption are scaled back across the globe." (Source: WTO)



### **Global situation**

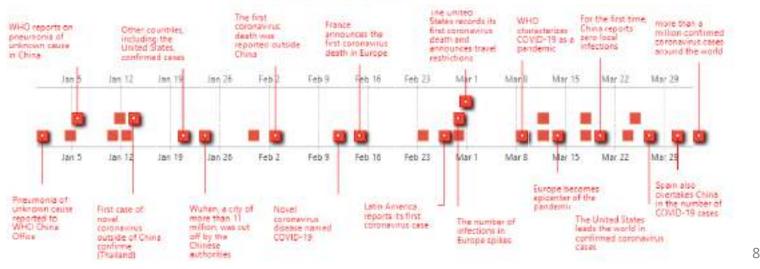






#### Confirmed Death Recovered Active Countries 1,681,964 102,026(6%) 374,509(22%) 1,205,429 (72%) 185

Source: John Hopkins University/International Economics Ltd - As at 10<sup>th</sup> April



Source: World Health Organisation

## **Global situation**





#### Impacts



Global Movement Patterns



Source: Google Data



Recession

Worst than 2008-2009

Source: WEF



Stock Exchange

Dow Jones -19% Nikkei - 27% FTSE -33%

Source: WEF



Jobs

US – 6.6 Million claims Spain – 900,000 jobs

Source: Bloomberg, WEF



Flights



Source: Flight Tracker



**GDP** Growth



Source: OECD



Source: UNCTAD







- Optimistic scenario: real trade contraction of -0.9%.
- Pessimistic scenario: real trade contraction of -3.75%.
- Growth of the world economy of up to 1.5% in a pessimistic scenario, compared to 3.2% achieved last year.
- Whenever the effects of the COVID-19 outbreak lose intensity, the economy is expected to grow by 3.3% in 2021. Recovery of losses in two years, even in the worst case scenario (depends on actions of the G20)







Alicia Bárcena ECLAC Executive Secretary

- The population living in poverty will increase from 185 million to 220 million people.
- People living in extreme poverty will increase from 66.4 million to 90 million people.
- Emerging countries have suffered a capital outflow of more than 25.6 billion euros. (Institute of International Finance)

Source: ECLAC / Royal Institute Elcano





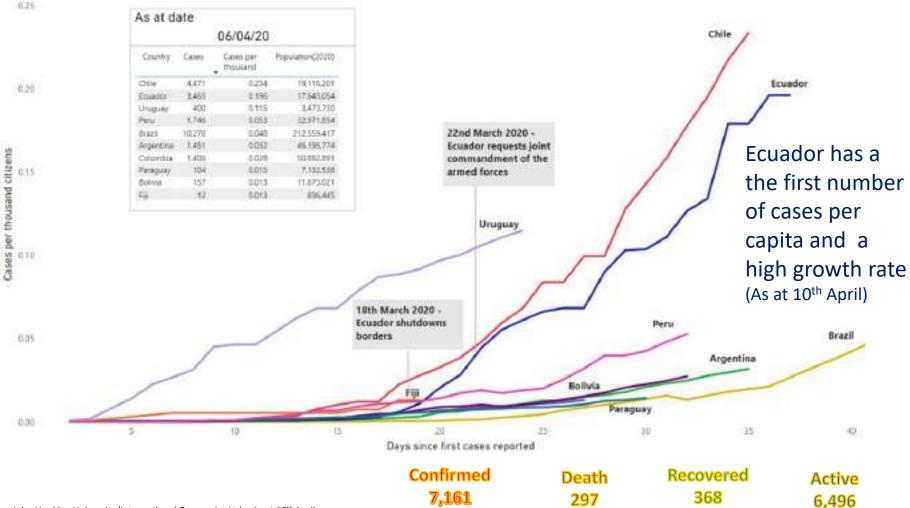


- The average oil price has plummeted (-60%). This collapse puts the vast majority of oil countries in difficulties, especially Venezuela, Ecuador, Mexico, Colombia, Brazil and Argentina.
- Decrease in other commodities: copper (-22%), iron (-1%), soybeans (-5%), sugar (-20%) or coffee (-18%)
- The region comes out of a stagnation situation in 2019.
- Forecasts for 2020 indicated an expansion of 1.8%.
- The Economist has lowered the forecasts to a range of between -0.4% and + 0.2% since its previous forecast of 0.9%.





### **Ecuador situation**





#### "Ecuador Buckles Under Virus, Broken Oil Lines and Old Debt"

(Source: U.S. NEWS)



Photo credit: Twitter / @RecNaturalesEC



#### **Country context**

- Oil price bellow projected
- High risk (3331 JP Morgan)
- Aggregate public debt as % of GDP (53.49%)
- Decrease in international reserves (\$2,113.4 million USD)
- Drop in demand for traditional goods and paralysis of tourism
- Health crisis due to COVID-19
- Currency devaluation in Colombia and Peru
- 2019 ended with social outbursts.
- Last year of mandate
- Corruption

Photo credit: Carlos García Rawlins / Reuters





# 2. Distortions caused by Covid19 on supply chains & international trade

Photo credit: Vecteezy.com

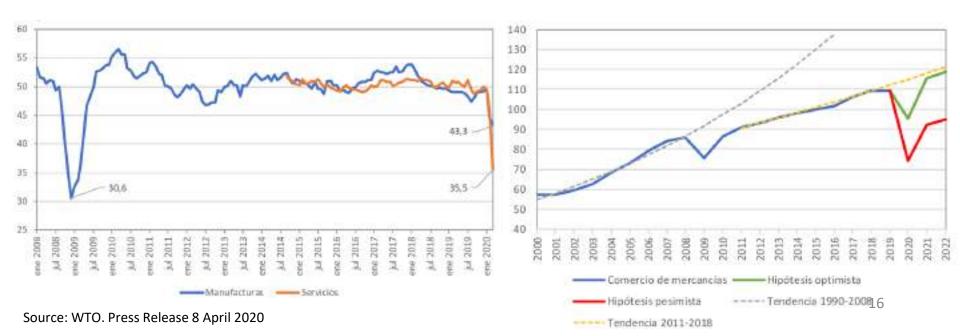
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### Distortions to trade flows



**"Coronavirus COVID-19 wipes \$50 billion off global exports in February alone"**– UNCTAD, March 2020

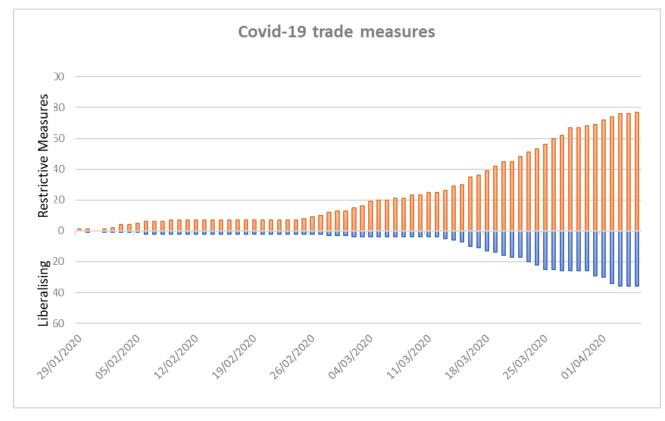
"Trade collapses in the face of the COVID-19 pandemic, which is disrupting the world economy: "World trade is expected to fall by between 13% and 32% in 2020 as the COVID-19 pandemic disrupts normal economic activity and life around the world," - WTO, Abril 2020







Governments have enacted temporary trade measures to restrict exports and/or liberalize imports of vital medical supplies and food products



# Underestimation of the impact of pandemics on supply chains





- Pandemic is ranked as an influenceable factor to supply chains and transport by only 11%.
- However, the Covid-19 has knock-on effect to other triggers, including
  - (i) Export/Import restrictions
  - (ii) Sudden demand shocks
  - (iii) Border delays
  - (iv) Shortage of labour

Environmental	Natural disasters	59%	
	Extrama weather	30%	
_	Pandemic	11%	1
Geopolitical	Conflict and political unrest	46%	
	Export/import restrictions	33%	1
	Terroriem	32%	
_	Comption	17%	
	Illicit trade and organized onme	15%	
	Maritime piracy	9%	
_	Nuclear/biological/chemical weapons	6%	-
Economic	Sudden demand shocks	44%	
	Extreme volatility in commachly prices	30%	
	Border delays	26%	
	Currency fluctuations	26%	
-	Global energy shortages	19%	
	Ownership/investment restrictions	17%	
	Shortage of labour	17%	
Technological	Information and communications disruptions	30%	
	Transport inhastructura failures	6%	
3			



Source: World Economic Forum Supply Chain and Transport Rek Survey 2011

Distortions to supply chains





Dimension of supply chain disruptions by Covid-19

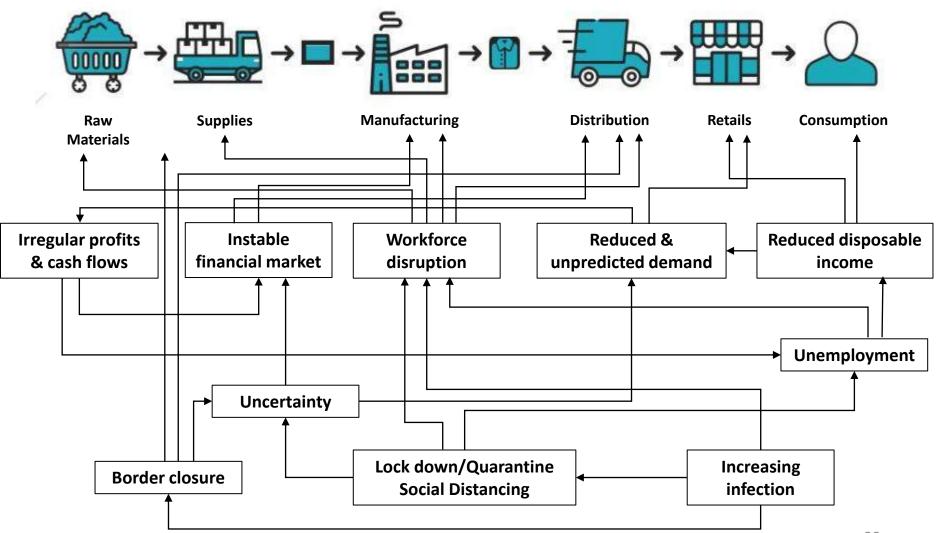
	Typical Disruptions	COVID-19
Geography	Mostly local or regional	Widespread and global
Scope	Limited with <b>fewer industries affected</b> (e.g, petrochemical industry during a hurricane)	More widespread, impacting both <b>goods and</b> services sectors
Demand vs. Supply	Most often impact supply, sometimes demand	Impact both demand and supply
Prior Planning & Experience	Disaster planning has been done, and prior experience is available	Limited disaster planning for global pandemic, with limited prior experience
Financial System	Low to moderate correlation with global financial system	High correlation with financial system
Term	<b>Short-term</b> needs for emergency services (i.e. flood rescues)	<b>Longer-term</b> needs for emergency service (i.e. hospital beds, ventilators)
Human impact & Behavior	Localized human impact, with limited duration. Short-term public fear.	Widespread human impact, with <b>unknown</b> duration and impact. Long-term public fear.

Source: Based on Brent Moritz. Supply Chain Disruptions and COVID-19. March 2020

### Distortions to supply chains











"You will not find it difficult to prove that battles, campaigns, and even wars have been won or lost primarily because of logistics." - Army General and US President Dwight D. Eisenhower



Photo credit: U.S. Army Pictorial Agency

### **Effect on manufacturing** supply chains





#### The world manufacturing sector is getting a triple hit.

- Direct supply disruptions as the disease is focused on the **world's** manufacturing hubs (East Asia) and industrial giants (US, Germany, etc)
- Supply-chain contagion will amplify the direct supply shocks as manufacturing sectors in less-affected nations find it harder and/or more **expensive** to acquire the necessary imported industrial inputs from the hard-hit nations, and subsequently from each other.
- **Demand disruptions** due to: i) macroeconomic drops in aggregate demand (i.e. recessions); ii) wait-and-see purchase-delays by consumers; and iii) investment-delays by firms

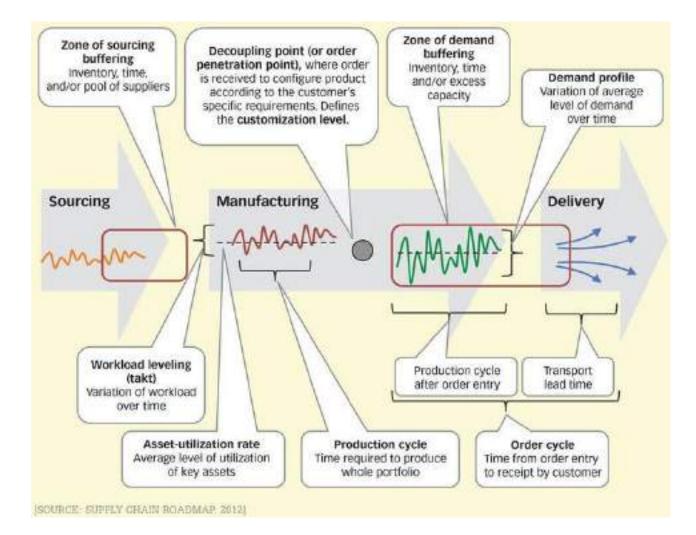


and reinfection' from the COVID concussion. April 1 2020. VoxEU.org

# **Example of factors of focus in GVC process**



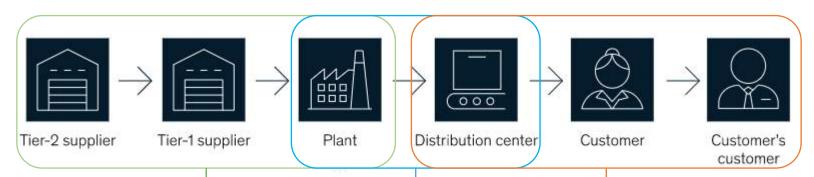




#### Distortions to supply chains: What business should consider?







- Determine critical components and origin of supply
- Assess interruption risks
- Look to alternative sources if suppliers are in severely affected regions

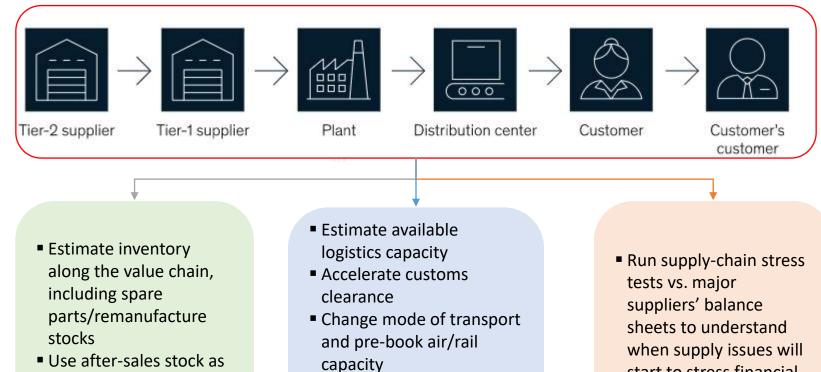
- Assess impact on operations and available resource capacity
- Ensure employment safety and communication
- Conduct scenario planning & corresponding operation impact assessment
- Optimize production considering human impact, margin & opportunity cost

- Analyze demand signals to determine required supply
- Leverage market insights and database to estimate demand
- Develop direct communication channels with customers

#### Distortions to supply chains: What business should consider?







bridge to keep production running

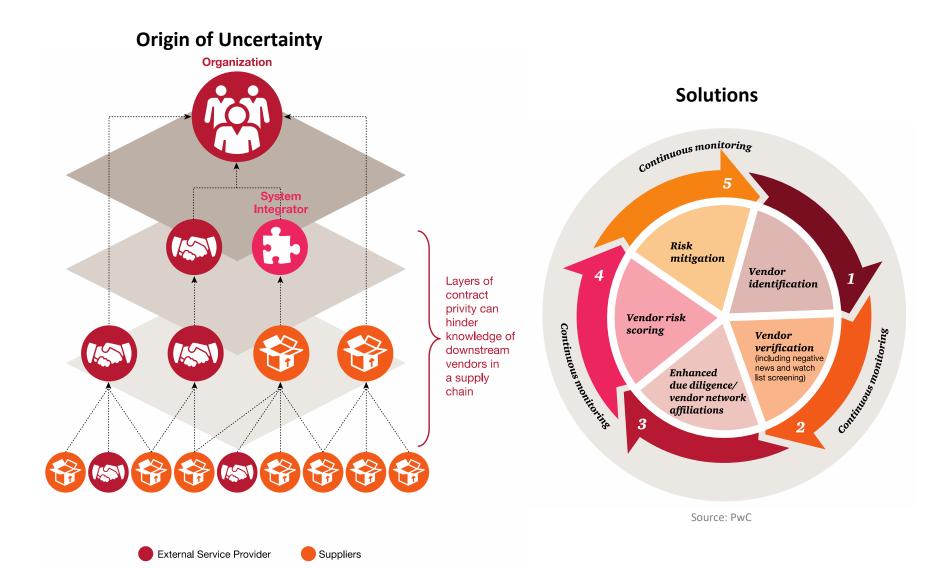
Collaborate with tall parties to leverage freight capacity jointly

start to stress financial or liquidity issues

#### Vendor-Supplier Risks

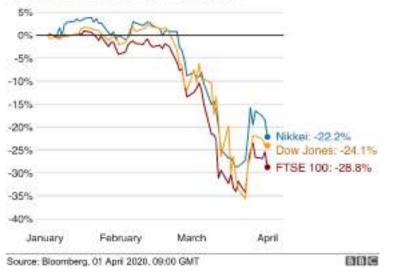






# Distortions to demand and prices

#### The impact of coronavirus on stock markets since the start of the outbreak



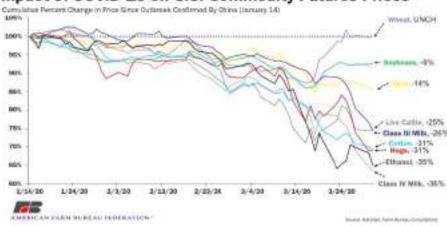


#### Source: FAO Food Price Index, Apr 2020





#### Impact of COVID-19 on U.S. Commodity Futures Prices



#### Selected countries, in % of GDP at constant prices United United Brazil Canada Kosea France Thatly Spain Germany China. india States. Kingdom 096 -594 -10% -15% -20% 25% -3096

Source: OECD Annual Notional Accounts: CECD Trade in Value Artical displayer: Statistics Koner, Brazilian Institute of Geography and Statistics; and CECD satistiations.

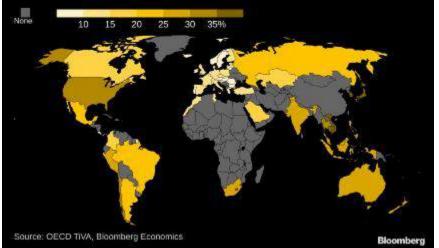
Source: OECD. OECD updates G20 summit on outlook for global economy. 27 March 2020

#### The initial impact of containment measures will be felt worldwide

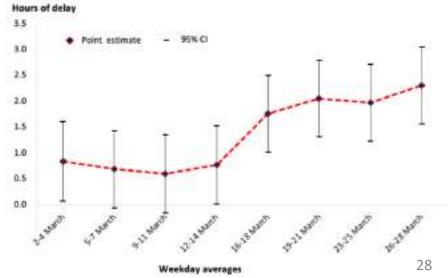
## Other effects on trade

- Demand side changes
- Disruptions in intermediate goods
- Slower border controls
- Emergence of new SPS standards?
- Diversion of interest
- E-commerce and digital trade channels
- AI and automation
- Drive away from multilateralism towards regionalism





Real time data on border crossing delays for 28 European nations (in hours)



Source: Calculations based on data from Sixfold (www.sixfold.com).



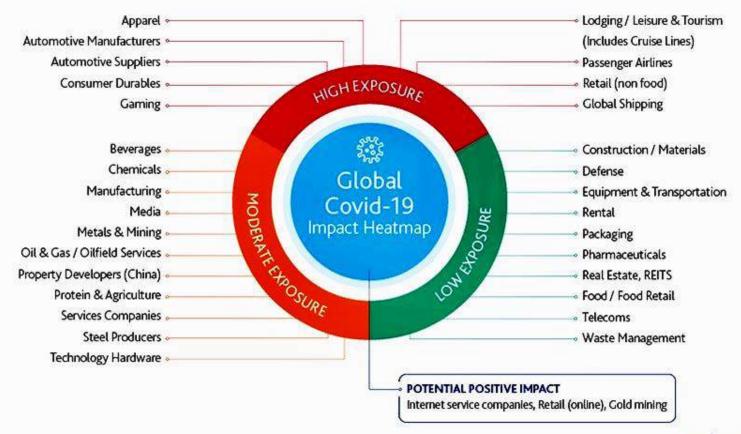


# **Outlook for international trade (1)**





#### Sectors most exposed to the effects of the virus

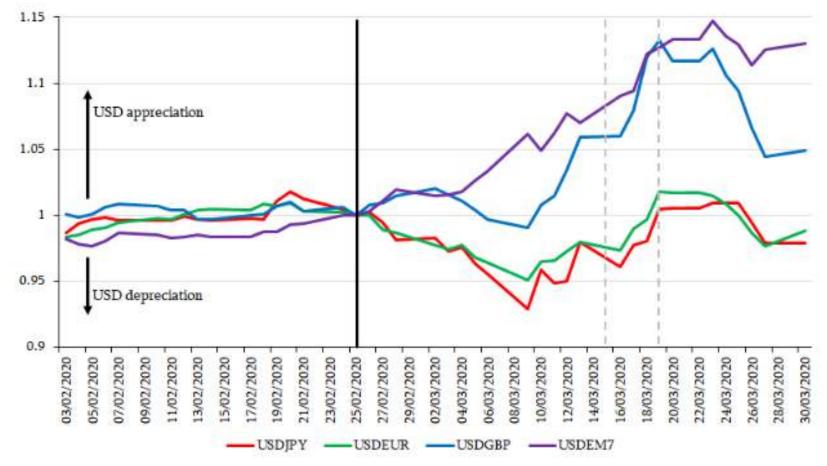


# **Outlook for international trade (2)**





#### Tough time for Ecuador as the USD appreciates



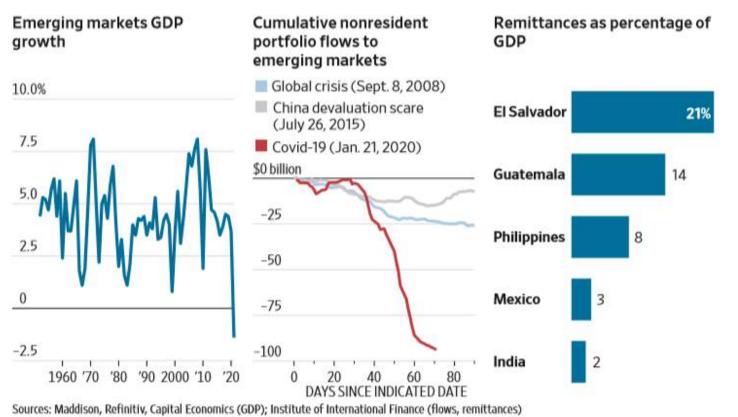
Source: Data from Datastream/Giancarlo Corsetti & Emile Marin. 3 Apr 2020

# Outlook for international trade (3)





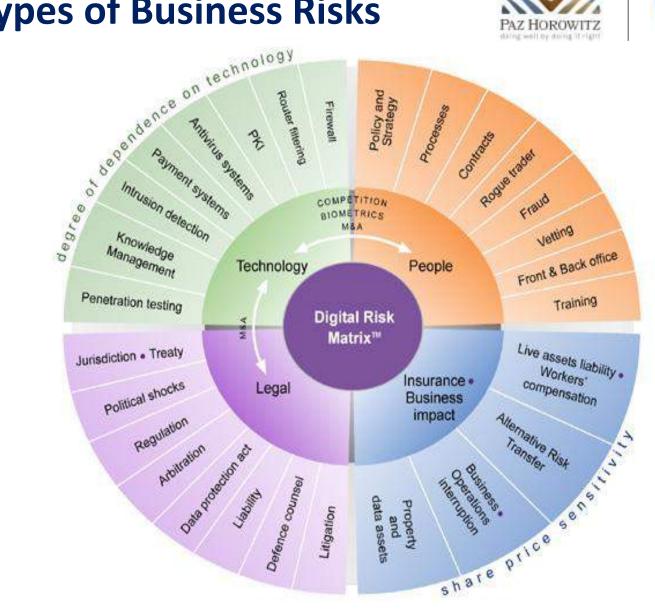
## Financing squeeze on emerging markets, compounded by trade contraction will depress growth



### **Types of Business Risks**







#### **Risk Management Matrix**





Likelyhood	Consequences					
	Insignificant Risk is easily mitigated by normal day to day process	Minor Delays up to 10% of Schedule Additional cost up to 10% of Budget	Moderate Delays up to 30% of Schedule Additional cost up to 30% of Budget	Major Delays up to 50% of Schedule Additional cost up to 50% of Budget	Catastrophic Project abandoned	
<b>Certain</b> >90% chance	High	High	Extreme	Extreme	Extreme	
Likely 50% - 90% chance	Moderate	High	High	Extreme	Extreme	
<b>Moderate</b> 10% - 50% chance	Low	Moderate	High	Extreme	Extreme	
<b>Unlikely</b> 3% - 10% chance	Low	Low	Moderate	High	Extreme	
Rare <3% chance	Low	Low	Moderate	High	High	

#### **Forecasted Risks for 2020**







Published 17 Jan 2020

Source: https://www.visualcapitalist.c om/biggest-risks-globaleconomy-2020-environment/





### 3. Analysis of exports markets

Photo credit: Vecteezy.com

### **Transport Impact**



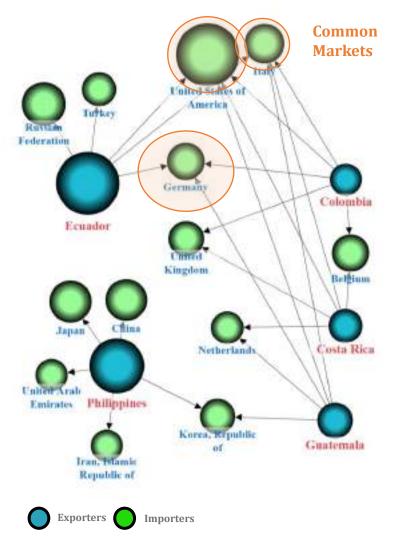


The maritime transport industry is suffering majorly from the consequences on the Covid-19 lockdowns. The below table analyses the top 10 export partners of Ecuador in regards to the capacity impact, operations and additional rates imposed.

Export Destinations	Percentage of Export %	Port Capacity	Port and Terminal Operations	Shipping Rates
United States of America	30	Vessel capacity Shortage. Shipments likely to be affected till mid-may	Ports are operating under mostly normal conditions, though productivity is noticeably lower in light of given factors	New Charges. Carriers announced General Rate Increase, Equipment Imbalance/Reposition Charges.
China	13	Available but constrained to Americas and Middle East	Ports are fully operational, and volumes are almost back to normal levels in most ports	Cancellation of the Reefer Equipment Surplus charge by most carrier
Panama	9	Vessel capacity Shortage.	Port operating normally but with lower efficiency due to manpower reduction	New Charges. Carriers announced General Rate Increase, Equipment Imbalance/Reposition Charges.
Chile	7	Vessel capacity no shortages. Container availability is normal - no shortages	Port operating normally but with lower efficiency due to manpower reduction	New Charges. Carriers announced General Rate Increase, Equipment Imbalance/Reposition Charges.
Peru	4	Vessel capacity no shortages. Slight container and equipment shortages	Port operating normally but with lower efficiency due to manpower reduction	New Charges. Carriers announced General Rate Increase, Equipment Imbalance/Reposition Charges.
Russian Federation	4	Vessel capacity no shortages. Acute container and equipment shortages	Port operating normally (100% depots resumed)	Peak Season Surcharges of \$200-\$350 per container. Booking Cancellation fees in the range of \$100-200.
Colombia	4	Vessel capacity no shortages. Container availability is normal - no shortages	Port operating normally but with lower efficiency due to manpower reduction	New Charges. Carriers announced General Rate Increase, Equipment Imbalance/Reposition Charges.
Spain	3	Vessel capacity available for Africa and Americas but constrained fo Asia Pacific and Middle East.	Port operating normally (100% depots resumed) except in Madrid	Peak Season Surcharges of \$200-\$350 per container. Booking Cancellation fees in the range of \$100-200.
Netherlands	3	Constrained fo Asia Pacific and Middle East.	Port operating normally (100% depots resumed)	Peak Season Surcharges of \$200-\$350 per container. Booking Cancellation fees in the range of \$100-200.
Italy	2	Vessel capacity available for Africa,Europe and Middle East but constrained fo Asia Pacific and Americas.	Port operating normally but with lower efficiency due to manpower reduction	Peak Season Surcharges of \$200-\$350 per container. Booking Cancellation fees in the range of \$100-200.
Japan	2	Vessel Capacity - No Shortages	Port operating normally but with lower efficiency due to manpower reduction	Cancellation of the Reefer Equipment Surplus charge by most carrier

# Banana (HS 080390) Competitive Analysis

### **Ecuador Top Competitors Markets**



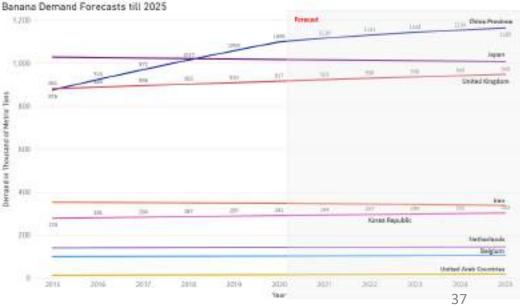
#### Analysis

Ecuador is the top exporter of fresh or dried bananas in the world. Its main competitors are Colombia, Costa Rica, Guatemala and Philippines. Ecuador has a high dependency on United States and Russia markets.

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There is potential to explore untapped markets in Asia (China, Japan, Republic of Korea, Iran), Europe (United Kingdom, Belgium and Netherlands) and also in the Middle East (UAE). Forecasts predict that China will have high a growth of demand by 2025 as well as the UK and Republic of Korea.

### **Demand Forecasts for untapped markets of Ecuador**



International Economics

Source: : ITC, IFPRI; International Economics

Size of Bubble size indicates volume of exports or imports

### Banana (HS 080390) Competitive Analysis Top markets to further explore



● Top 33 % 🔵 33 - 67 % 🔘 Last 33 %

Europe potential countries - Covid-19 Epidemic Evolution

#### Europe

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Europe is majorly hit by Covid-19 as chart below 1.4 show. Most of the 12 faring t potential markets are on 100 the ascending phase. · lerere **Russia and Ukraine are** 0.0 existing markets that can · Incola an. be explored further. B. Courses Animal English 3.4 Greece Fattin (Anished しんてんちょうしん しんてんちょうしん しんちょうしょうりょう おくにんくくたく



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Americas potential countries - Covid-19 Epidemic Evolution

#### Americas

- Canada is an untapped
- market but mostly suited
- to explore post Covid-19.
  - Argentina is a nearby
- market than can be
  - explored further.

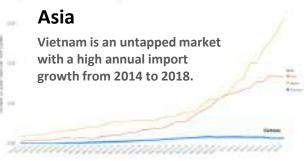
#### Untapped

Markets

Africa & Middle East's potential countries - Could-19 Epidemic Evolution



Asian potential countries - Covid-19 Epidemic Evolution



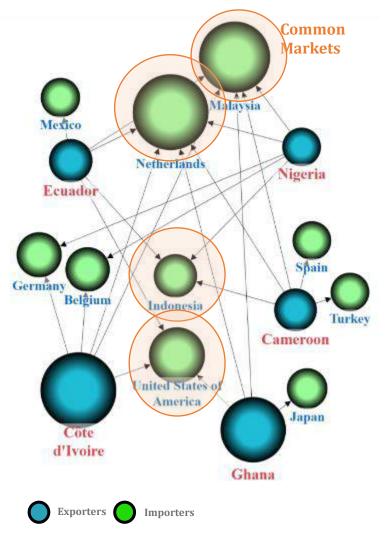
Fuente: ITC Trade Map Import Exports, IFPRI Impact Model Forecasts

# **Cocoa Beans (HS 180100) Competitive Analysis**





### **Ecuador Top Competitors Markets**

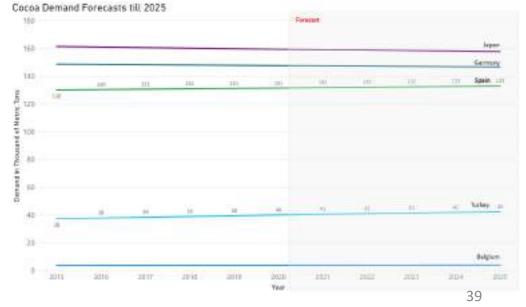


#### Analysis

Ecuador is the third biggest exporter of Cocoa beans in the world. Its main competitors are from Africa namely Côte D`Ivoire, Ghana, Cameroon and Nigeria. Ecuador has a high dependency on United States, Netherlands as well as Malaysia markets.

There is potential to explore untapped markets in Asia (Japan) and mainly Europe (Germany, Spain, Belgium and Turkey). Forecasts predict that Spain and Turkey will have a growth of demand by 2025 while Japan and Germany will maintain high demands in the coming 5 years.

### **Demand Forecasts for untapped markets of Ecuador**



Size of Bubble size indicates volume of exports or imports

Source: ITC Trade Map Import Exports, IFPRI Impact Model Forecasts

### **Cocoa Beans (HS 180100) Competitive Analysis** Top markets to further explore

Kank	Importers	Enanke expetts to country in 2016 (USD)	Share in world imports in 2018 (%)	Annual growth in value of country in 2014-2018 (So)	Forecasted Openand (2018-3025)	Shipping Cost (USD)	TertH
T	Melaprie (				8		01
	100-658						3
3	United States of America						
	the distance.						
3	Careta	0	1	8		1.7.4	
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Europe potential countries - Covid-19 Epidemic Evolution

#### Europe

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Europe is majorly hit by Covid-19 as chart below show. Most of the potential markets are on the ascending phase except Germany who seems to be among the limited group to go beyond the peak of the epidemic. Bulgaria and Russia also have low rates.

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After China, South Korea and Malaysia are among the

countries managing to

#### Americas

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Americas potential countries - Covid-19 Epidemic Evolution

USA, already one big market for Ecuador is the worst hit country in the world by the pandemic. Port operations are reduced and charges are being applied . Brazil is one un-tapped nearby market with growing demand that can be explored.

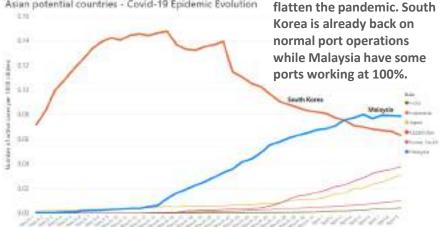
#### **Un-Tapped** Markets

#### Asia

Tapped

Markets

Asian potential countries - Covid-19 Epidemic Evolution

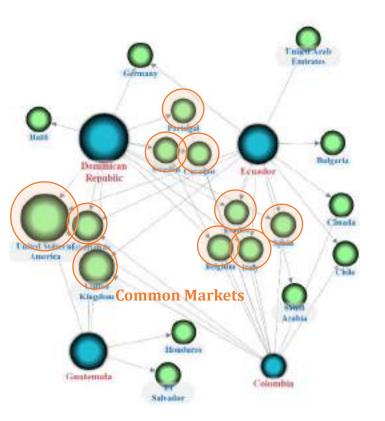


Fuente: ITC Trade Map Import Exports, IFPRI Impact Model Forecasts

# Plantains (HS 080310) Competitive Analysis



**Ecuador Top Competitors Markets** 







### Analysis

The top 3 competitors of Ecuador in terms of size of exports for Plantains are Dominican Republic, Guatemala and Colombia. The United States, United Kingdom and Netherlands markets remain common (circled in orange) for all of the top competitors including Ecuador. Dominican Republic has a greatest number markets while Guatemala who is 3<sup>rd</sup> behind Ecuador has fewer in common.

There are some markets that are already exploited by the competitors (especially Dominican Republic and Colombia) yet to be exploited by Ecuador. Examples are Portugal and Sweden from Europe and Curacao. El Salvador and Honduras are interesting growing markets that are only being exploited by Guatemala.

Exportadores Importadores

# Plantains (HS 080310) Competitive Analysis

### Top markets to further explore



Europe potential countries - Covid-19 Epidemic Evolution

#### Europe

Europe is majorly hit by Covid-19 as chart below 1.6 show. Most of the 4 potential markets are on 6 factors ..... the ascending phase 10. ...... except Germany who 64 seems to be the first to go · Index beyond the peak of the Contractor & Contractor epidemic 





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Americas potential countries - Covid-19 Epidemic Evolution

#### Americas

Honduras and El Salvador are potential neighbouring markets that are mostly exploited by Guatemala. Given the top existing markets are suffering from the pandemic, it might be good to explore new markets

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Un-Tapped Markets

12.8

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Africa & Middle East's potential countries - Covid-19 Epidemic Evolution

#### Asia, Africa & Middle East

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Qatar and Senegal are untapped markets with good export growth between 2014 and 2018. Qatar is suffering from the steep increase of cases while Senegal has very little cases for the moment.

Fuente: ITC Trade Map Import Exports, IFPRI Impact Model Forecasts





# 4. Government reactions matter to soften the impact

Photo credit: Vecteezy.com

# Measures taken by Ecuador's Government





### **Government Measures**



President Moreno announced a series of lightening fiscal measures to counter the sharp fail in oil prices. The package included revenue-enhancing measures as well as expenditure cuts of about 2 percent of GDP with respect to the 2020 original budget, and some 2% percent of GDP in new financing and refinancing of some current obligations. Further measures were announced to support the population and builnesses, such as deferrat of payroll contributions, exceptional cash transfer amounting to USD120 to 400 thousand poor families, distribution of food baskets, and a financing of USD50 million in credit lines for innali- and medium-size builtnesses.



The Monetary and Financial Policy and Regulation Board issued some temporary modifications to the Monetary, Financial, Securities Code and Insurance Resolutions to support the private sector, including estraordinary determis of credit obligations, including from public banks, and a requirement of additional generic provisioning on banks, gross lending particilo during 2020.

### Trade Measures

Member/		6 J. 10 J.	Status	
Observer	Measure	Source/Date		
Ecuador	Temporary elimination of import tariffs on face masks (HS 6307.90.30), due to the COVID-19 pandemic	Ministerio de Producción, Comercio Exterior, Inversiones y Pesca (5 March 2020)	Effective 2 March 2020	
Ecuador	Temporary export ban on face masks (HS 6307.90.30), due to the COVID-19 pandemic	Ministerio de Producción, Comercio Exterior, Inversiones y Pesca (5 March 2020)	Effective 5 March 2020, for 1 year	
Ecuador	Temporary elimination of import tariffs on certain personal protective equipment and pharmaceutical ingredients (in HS Chapters 28; 30; 39; 40; 62; 65; 90), due to the COVID-19 pandemic	Resolución 004-2020 - Comité de Cornercio Exterior (22 March 2020). Viewed at: https://www.produccion.gob.ec/wp- content/uploads/2020/03/Resolución- COMEX-004-2020pdf	Effective 22 March 2020	

Source: WTO, UNCTAD & IMF, 7 Apr 2020







- International Trade Policies
- Promote regional and multilateral trade agreements / Support trade liberalization
- Promote regional integration
- Trade facilitation
- Strengthen export promotion agencies





- Support to MSMEs
- Food security policies
- Fight against corruption in public procurement procedures
- Trade defense mechanisms
- Promote the use of digital documents
- Promotion of training in International Trade Law and Policy
- Investment facilities

Source: IBD, P&H Lawyers





### Lessons

#### Meet immediate needs of vulnerable populations: Issues on trade and tax policies Adjustments to trade and tax policies





Immediately review trade and taxation policy options and their likely impacts



Avoid generalized subsidies for food consumers



Reduce restrictions on use of stocks



Improve efficiency of trade facilitation

food markets through improved regional political and economic integration and better functioning for trade in food



Use limited strategic grain reserves



Minimize use of export restrictions



Reduce import tariffs and other restrictions



Temporarily reduce VAT and other taxes

Source: FAO. Coronavirus Food Supply Chain Under Strain What to do? 24 March 2020.





# 5. What should businesses do?

Photo credit: Vecteezy.com

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### There is the possibility of a quick recovery - the so-called "V" recovery



Photo credit: Directorio general de carga internacional (DGCI)

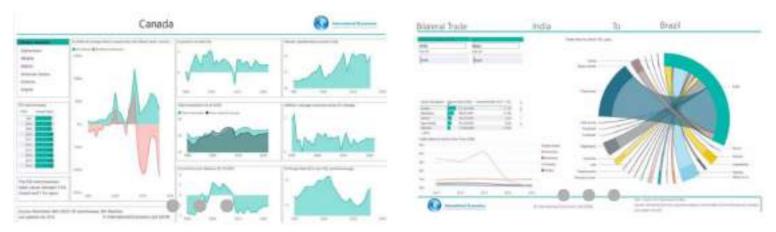
- Market intelligence
- Building resilience
- Cooperation agreements
- Observe changes in consumer behaviour
- Digitalization and E-commerce

### **Market Intelligence**





- Leverage market insights and external data bases to support decision making
- Conduct business-specific scenario planning and corresponding action plan
- Maintain close communication with business partners to update on changes and develop contingency plans



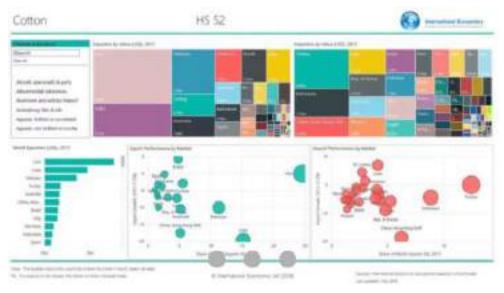
Source: International Economics

# **Building Resilience**





- Identify alternative sources of input supplies
- Estimate available inventory and demand to optimize production and distribution capacity
- Identify and secure logistics capacity



Source: International Economics

### **Cooperation agreements**







Cooperation among competitors (actual or potential)

- Research and Development Agreements
- Joint Purchasing
- Commercialisation Agreements

### **Cooperation agreements**





Agreement	Benefits
Research and Development Agreements	<ul><li>New products or processes</li><li>Less cost and time</li></ul>
Joint Purchasing	<ul> <li>-Efficiency gains, lower prices, reduced transaction, transportation and storage cost, and innovation on the part of suppliers</li> <li>-Economies of scale</li> <li>-Beneficial for consumers in certain circumstances</li> </ul>
Commercialisation Agreements	<ul> <li>-Selling, distribution and promotion of their products</li> <li>-Allow to enter a market</li> <li>-Significant efficiencies</li> <li>-Beneficial for consumers in certain circumstances</li> </ul>

# **Consumer Behaviour**

# NIELSEN SIX CONSUMER BEHAVIOR THRESHOLDS OF COVID-19 CONCERN

#I PROACTIVE HEALTH- MINDED BUYING	#2 REACTIVE HEALTH MANAGEMENT	#3 PANTRY PREPARATION
CONSUMER BEHAVIOR SHIFTS		
Interest rises in products that support overall maintenance of health and wellness.	Prioritize products essential to virus containment, health and public safety. E.g. face masks	Pantry stockpiling of shelf- stable foods and a broader assortment of health-safety products: spike in store visits; growing basket sizes.
COMMON COVID-19 EVENT MARKERS		
Minimal localized cases of COVID-19 generally linked to an arrival from another infected country.	Government launches health and safety campaign. Local transmission and / or first COVID-19 related death(s).	Small quarantines begin; borders close more broadly. Often represented by accelerating cases of COVID-19, but not necessarily by deaths.
#4 QUARANTINED LIVING PREPARATION	#5 Restricted Living	#6 Living a new normal
CONSUMER BEHAVIOR SHIFTS		
Increased online shopping, a decline in store visits, rising out-of-stocks, strains on the supply chain,	Severely restricted shopping trips, online fulfillment is limited, price concerns rise as limited stock availability impacts pricing in some cases.	People return to daily routines (work, school, etc.) but operate with a renewed cautiousness about health. Permanent shifts in supply chain, the use of e-commerce and hygiene practices.
COMMON COVID-19 EVENT MARKERS		
Localized COVID-19 emergency actions. Restrictions against large gatherings; schools and public places close down. Percentage of people diagnosed continues to increase.	Mass cases of COVID-19. Communities ordered into lockdown. Restaurant closures, restrictions on small gatherings.	COVID-19 quarantines lift beyond region/country's most- affected hotspots and life starts to return to normal.





#### PEAK PANTRY LOADING AMONG AMERICANS AS COVID-19 CONCERNS RISE

U.S. sales % growth vs. year-ago

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Powitished Mits Products	11.8%		+85.0%
Onitest (Repris	3.0m	41.474	+101.04e
Cannet	+13.8%	-0.7%	+13.04
(Cristipacus) / Gortsantos Ociante	+0.7%	+2.8%	-30.4m
Hox	+15,799	-4.048	+25.39
Tons	+2.5%	-0.9%	+24.99
anace Baarm	+7,3%	-0.1%	+20,9%
Baun Mo.	10.2%	-7.3%	+10,046
mileri	+7.1296	+5.4%	+11.000
Million 10	410.09%	1,000	+10.0%

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Source: NIELSEN. Key consumer behavior thresholds identified as the coronavirus outbreak evolves 10 April 2020.

# **Consumer Behavior**





# **GETTING AHEAD OF PANICKED PURCHASING**

#4 QUARANTINED LIVING PREPARATION	#5 Restricted living	#6 Living a new normal
PREDICTION		
Online shopping infrastructure will be put to the test.	Supply chain challenges will drive consumers to be less price sensitive on high demand packaged goods or those that guarantee hygiene standards.	Crisis-buying patterns during the outbreak will speed adoption of new, permanent behavior change.
EARLY INDICATORS		
In Italy, consumers grew heavily reliant on online shopping and fulfillment (while significantly reducing in-store visits) to meet their health and household needs. This will challenge areas where fulfillment infrastructure cannot keep up with demand.	China experienced severely restricted shopping trips and online fulfillment challenges at this stage. And, price hikes on in- demand products will occur in some countries, but not all. We expect these factors will drive increased basket sizes in other markets and in some cases, influence consumer willingness to spend more on hygiene needs and healthful food products.	New health and safety labeling may be critical in winning over cautious consumers, based on changes made in China, particularly in home delivery products. Older generations are turning to online shopping to meet more of their household needs.

Source: NIELSEN. Key consumer behavior thresholds identified as the coronavirus outbreak evolves 10 April 2020.

# **Digitalization** & E-Commerce





- Digitized supply chain and operation to strengthen capabilities in anticipating risk, achieving greater visibility and coordination across the chain
- Use of digital documents
- Exploring new channels: online & direct-to-customers
- For retails sector: delivery matter!











### International Economics

strategic Analysis For Growth & Developmen



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